



HOW TO IDENTIFY A PHISHING ATTEMPT

Always trust your instincts

Look for spelling and grammatical errors

Be cautious of attachments



To: Alice Smith <alices@hotmail.com>
From: The microsoft account team <[Outlook.a](#)>
Subject: Account service expired



Dear User,

All Hotmail **customerrr**s have been upgraded to

Download the attachment to install the latest

Due to our new system upgrade to Outlook. I
follow the link Sign In Re-activate your account

Thanks,
The Microsoft accuont team

account@trustworthy.com>

Check the sender's
email address

Check for urgent or
threatening language

to Outlook.com. **Your Hotmail Account services has expired.**

st version of Outlook for Desktop.

n order for it to remain active
unt to Outlook. <https://account.live.com>

Avoid clicking on
suspicious links



To: Alice Smith <alices@hotmail.com>
From: Netflix <info@netflixinfo.com>
Subject: **Your account is on hold**

Check for generic greetings

NET

Dear Customer,

We're having some trouble with your current bi
you may want to **update your payment details.**

UPDATE YOUR ACCOUNT NOW

- Your friends at Netflix

Be wary of unexpected emails

**Inspect the logos
and branding**

TLFIX

lling information. We'll try again, but in the meantime

**Don't give out
personal information**

GET CYBER-SAVVY